

## PERSONAL INFORMATION

Nezir Huseinspahić



Mali trg 2., Travnik, 72230 Travnik



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Skype:

Sex Malei | Date of birth 28/03/1959 | Nationality B&amp;H

JOB APPLIED FOR  
POSITION  
PREFERRED JOB  
STUDIES APPLIED FOR

## WORK EXPERIENCE

2004 – now

Chief of Department for Financial and Accounting Operations of the Institute  
**Institute for Health Insurance of Central Bosnia Canton Novi Travnik**  
Manager in the Department for Finances and Accounting of the Institute  
Managing jobs

2001 - 2004

**Deputy of Manager of Institute for Health Insurance of Central Bosnia Canton, Novi Travnik**

## EDUCATION AND QUALIFICATIONS

Managing jobs in the institution of public interest  
Managing jobs

1997- 2001

Head of Branch of Health Insurance  
**Branch of Health Insurance Travnik**  
Daily management of jobs related to health insurance  
Managing jobs

1992- 1997

Secretary for economy and finances of Municipality  
**District Travnik**  
Daily management of jobs related to health insurance  
Managing jobs

1984 - 1990

Independent Sales specialist  
**RMK – Traffic Zenica**  
Jobs related to export-import for Western market  
All jobs within the framework of foreign trade

- 2002- 2005 Doctor of Economic Sciences (Ph.D.)  
University of Sarajevo, Faculty of Economics in Sarajevo
- 2001- 2004 Master of Economic Sciences  
University of Sarajevo, Faculty of Economics in Sarajevo
- 1978 -1982 Bachelor of Economics  
University of Sarajevo, Faculty of Economics in Sarajevo
- 1974 - 1978 Economic technician  
High Commercial School in Zenica
- Nov1995 – Dec1995. Certificate in the field of taxes and fees  
Agency for International Development, Washington DC, USA
- Juli 16 – 26 Juli 1996. Certificate in the field of local management strengthening and fiscal federalism  
ICMA/USAID – International City/Country Management Association, Zenica
- Mart 02 – Mart 12 1998. Certificate – Introduction to Management Workshop  
The American International Health & The Association of University program in Health, Sarajevo

## PERSONAL SKILLS

Mother tongue Bosnian

Other languages	UNDERSTANDING		SPEECH		WRITING
	Listening	Reading	Speech interaction	Speech production	
English	B1	B1	B1	B1	B1
	Advanced level				
Russian	A1	A1	A1	A1	A1
	Basic level				

Degrees: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user  
Common European Framework of Reference for Languages

Communication skills Communication skills are sophisticated, and in accordance with the requirements posed upon managers who manage larger numbers of personnel.

Organizational /Managerial skills	Extensive experience in procuring of financial assets, implementation and enforcement of programs in the department of health care. I managed the programs of health care with 30 employees in extra budgetary funds.
Job-related skills	Extraordinary experience and knowledge on the methodology of social research, including public surveys of data analysis. I have extraordinary experience in the implementation of the analysis of public policies with the focus on health services beneficiaries and their implementation. I also have extraordinary experience in the implementation of trainings on the following topics: Strategic management and planning, and scientific group of subjects.
Computer skills	Word processing software: Microsoft Word; Statistic analysis: Microsoft Excel, SPSS, Presentation programs: Microsoft Power Point Presentation;
Other skills	
Driving license	B category

## ADDITIONAL INFORMATION

## Original article:

Curriculum vitae

Nezir Huseinspahić

Nezir Huseinspahić (2006), The Implementation of Quality Management system in health care sector, Proceedings/Sarajevo Business and Economics Review 28/2008, EBSCO PUBLISHING BUSINESS SOURCE COMPLETE (Journal&Magazines), Sarajevo, ISSN 0581-7439., Faculty of Economics of University of Sarajevo, pp. 215.-450.,

Nezir Huseinspahić (2010), Development of determinants for measuring technical dimension of service quality in health care by using servqual model, 2010. Proceedings/Sarajevo Business and Economics Review 30/2010., EBSCO PUBLISHING BUSINESS SOURCE COMPLETE (Journal&Magazines), Sarajevo, ISSN 1986-5473., Faculty of Economics in Sarajevo, pp.215.-235.

Nezir Huseinspahić (2010), Measuring functional dimension of service quality in health care adapted to SERVQUAL model, Proceedings, Faculty of Economics of University of Zenica, BH EKONOMSKI FORUM, year 1, numberj 1, Central and Eastern European Online Library, (CEEOL), ISSN 1986-681X, 2011, pp. 41.-59.

Nezir Huseinspahić (2012), Measurement of influence of patients, expectations to perceived service quality by using weighted SERVQUAL model, 2012., Proceedings, Faculty of Economics of University of Zenica, BH EKONOMSKI FORUM, year 3, number 4, Central and Eastern European Online Library, (CEEOL), ISSN 1986-681X, 2011, Faculty of Economics in Zenica, pp. 35.-53.

SADIK BAHTIĆ, Nezir Huseinspahić, Ramo Isak (2022), The role of the IMF in the economic development of Bosnia and Herzegovina, University Chronicle - magazine of the University of Travnik, pp. 22.-34.

## Scientific-professional conferences of international character:

Nezir Huseinspahić (2010), Introduction of balanced scorecard concept as a new system of values in small and medium businesses in Bosnia and Herzegovina, Proceedings, 3. Scientific-professional conference "Development of business in 2010 - Business Development Conference 2010. Proceedings, Zenica, ISN 1840-4006., Faculty of Economics in Zenica, pp. 505.-515..

Nezir Huseinspahić, The identification and measuring of functional dimensions of service quality in health care services through the structure of latent variables of second – order: Focus Group, Proceedings of University Vitez, 1th International Scientific Conference in Health Sciences Vitez, Bosnia and Herzegovina, South Eastern Europe, SEEHSJ, Volume 2, Number 1., Univerzitet/Sveučilište Vitez.

Nezir Huseinspahić (2013), Quality, assumption for patients, satisfaction, Quality, assumption for patients, satisfaction, Univerzitet/Sveučilište Vitez, pp. 67.-73.

Nezir Huseinspahić (2021), 8th International Scientific-Professional Conference "Economy and Management - Challenges and Predictions for a Sustainable Future" University of Travnik

## Professional articles:

Nezir Huseinspahić (2005), Cross-cultural management: Relative cultural assumptions, Year IV, Sarajevo, Revicon d.o.o., Sarajevo, pp. 104.-115.,

Nezir Huseinspahić (2005), National preferences in organizational culture, Prizma d.o.o., Year IV, pp. 66.–79., Revicon d.o.o., Sarajevo

Nezir Huseinspahić (2005), Transfer prices in «wholesale» banking, Tax Advisor, number: 1, Sarajevo, Revicon d.o.o., Sarajevo, pp. 82.–85.

Nezir Huseinspahić (2005), Observations on the use of Kano research model Prizma broj: 1, Sarajevo, Revicon d.o.o., Sarajevo, pp. 64.–73.,

Nezir Huseinspahić (2005), Benchmarking excellence: How to respond to the challenges in health care? Tax Advisor, number: 5, Year IX, Sarajevo, Revicon d.o.o., Sarajevo, pp. 113.–116.

Nezir Huseinspahić (2006), Transformation process in banking culture into service environment of Bosnia and Herzegovina, Prizma, numberj: 1, Revicon d.o.o., Sarajevo, pp. 56.-63.

Nezir Huseinspahić (2006), Two-factor model of measuring of service quality as an alternative to Servqual model, Revicon d.o.o., Sarajevo, Prizma, number: 7-8, Sarajevo, pp. 167.–172..

Nezir Huseinspahić (2006), Configuration map of measuring of relationship quality, Revicon d.o.o., Sarajevo, Tax Advisor, number: 9, Sarajevo, pp.110.–116.

Nezir Huseinspahić (2006), Implementation of teaching organization, Prizma, Sarajevo, pp. 113.–124.

Nezir Huseinspahić (2006), Transformation process in banking culture into service environment of Bosnia and Herzegovina, Prizma, number: 1, Revicon d.o.o., Sarajevo, pp. 56.–63.

Nezir Huseinspahić (2006), Shreschander model of service quality measuring, Prizma, Year V, Sarajevo, Revicon d.o.o., Sarajevo, pp. 60.–70.

Nezir Huseinspahić (2007), Significance of bank economic credits for the development of economic sector in Bosnia and Herzegovina, Prizma, number: 6., Revicon d.o.o., Sarajevo, pp. 57.-65.

Nezir Huseinspahić (2007), Risk management – Analysis of risk in the sector of health insurance, Prizma., Revicon d.o.o., Sarajevo, pp. 56.-59.

Nezir Huseinspahić (2008), Synthetized model of service quality measuring, Accountancy and business finances, pp. 82.-96., FEB d.o.o., Sarajevo, pp. 82.-96.

Nezir Huseinspahić (2009), Possibilities of electronic monetary and short-term bonds trade organization in Bosnia and Herzegovina, Financial regulations and practice, number: 9, Fircon d.o.o, Mostar, pp. 33.- 41.

Nezir Huseinspahić (2009), Interdisciplinary approach in research of consumer behaviour, Accountancy and business finances, FEB d.o.o., Sarajevo, pp. 14.-20.

Nezir Huseinspahić (2013), Are there arguments for decision making regarding the implementation of public-private partnership (JPP) model in health care of Federation of B&H, Accountancy and business finances, FEB d.o.o., Sarajevo pp. 55.-61.

Nezir Huseinspahić (2014), Minimum standards of market risks management in the banks of FB&H, Accountancy and business finances, FEB d.o.o., Sarajevo, pp. 60.-70.

## Publications:

Emin Hatunić, Nezir Huseinspahić, Harun Kuć, (2010), Basis of modern management, ISBN 978-9958-31-011-9, OFF-SET Tuzla, pp.5-167.

Nezir Huseinspahić (2013), Marketing models of service quality measuring – Testing of Grönroo's model of health care services quality measuring, OFF-SET Tuzla, pp. 1.-521.

Nezir Huseinspahić (2017), Poslovne finansije, University of Travnik, pp. 5.-657..

Nezir Huseinspahić (2023), Application of statistical softwer LISREL u marketing, University of Travnik, pp. 5.-255..

## Projects:

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Study on the conditions, possibilities and justification of realization (regeneration) of municipality Stanari, Independent University of Banja Luka, Scientific-Research Institute, 2013.

ANNEXES

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