



Amer Ovčina

Date of birth: 20/11/1979

Nationality: Bosnian-Herzegovinian

Gender: Male

CONTACT

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<https://scholar.google.com/citations?user=DD5I09YAAAAJ&hl=hr> (**Google Scholar**)

ABOUT ME

Experienced university professor and independent expert with expertise in quality and safety of healthcare services. Dedicated to improving healthcare quality through education, mentorship, research, and implementation of modern methodologies. Additionally, I am an experienced permanent court expert in the medical field, as well as an external assessor of healthcare quality and facilitator.

WORK EXPERIENCE

22/06/2023 – CURRENT Sarajevo, Bosnia and Herzegovina

Associate professor Faculty of Health Studies, University of Sarajevo

Associate professor in the fields of "Individual Health Protection and Care" and "Community Health Protection and Care" at the Faculty of Health Studies of the University of Sarajevo.

25/09/2018 – 22/06/2023 Sarajevo, Bosnia and Herzegovina

Assistant Professor Faculty of Health Studies, University of Sarajevo

Assistant Professor specializing in "Individual Health Protection and Care" and "Community Health Protection and Care" at the Faculty of Health Studies, University of Sarajevo.

04/09/2009 Sarajevo, Bosnia and Herzegovina

Teaching assistant Faculty of Health Studies, University of Sarajevo

Teaching Assistant in the field of Individual Health Protection and Care at the Faculty of Health Studies, University of Sarajevo.

2003 – 2004 Sarajevo, Bosnia and Herzegovina

Demonstrator Faculty of Medicine and the School of Health Studies, University of Sarajevo

Teaching Assistant/Demonstrator for the course "Health Education and Health Promotion" for students of the School of Health Studies, Department of Social Medicine with Health Organization and Health Economics, University of Sarajevo.

2023 – CURRENT Sarajevo, Bosnia and Herzegovina

Independent Expert for Quality and Safety of Healthcare Services Clinical Center of the University of Sarajevo

- Responsible for developing, implementing, and monitoring quality improvement and patient safety initiatives.
- Conducted audits and assessments to identify areas for improvement in clinical practice and healthcare delivery.
- Provided training and education to healthcare professionals on quality improvement methodologies and patient safety protocols.
- Collaborated with multidisciplinary teams to implement evidence-based practices and improve patient outcomes.
- Developed and maintained policies and procedures related to quality and safety.

Business or Sector Education | **Department** Department for Science and Education, Unit for Quality and Safety of Healthcare Services

2016 – 2023 Sarajevo, Bosnia and Herzegovina

Expert for Quality and Safety of Healthcare Services Clinical Center of the University of Sarajevo

Responsible for developing, implementing, and maintaining standardized protocols and procedures for healthcare delivery, ensuring consistent and high-quality patient care. Collaborates with healthcare professionals to identify best practices, develop evidence-based guidelines, and implement standardized care pathways.

Business or Sector Education | **Department** Department for Science and Education, Unit for Quality and Safety of Healthcare Services

2009 – 2012 Sarajevo, Bosnia and Herzegovina

Head Nurse Clinical Center of the University of Sarajevo

- Provides leadership and supervision to nursing staff in the intensive care unit, ensuring high-quality, patient-centered care.
- Manages daily operations of the unit, including staffing, scheduling, and resource allocation.
- Develops and implements policies and procedures to ensure compliance with regulatory standards and best practices in critical care.
- Collaborates with physicians and other healthcare professionals to develop and implement individualized care plans for critically ill patients.
- Monitors patient outcomes and quality indicators, identifying areas for improvement and implementing evidence-based practices to enhance patient care.
- Provides ongoing education and training to nursing staff on new technologies, treatment modalities, and critical care protocols.
- Acts as a liaison between the nursing staff, physicians, and other departments within the hospital to ensure seamless coordination of patient care.

Business or Sector Human health and social work activities | **Department** Department of Internal Medicine Intensive Care Unit

2006 – 2009 Sarajevo, Bosnia and Herzegovina

Head Nurse Clinical Center of the University of Sarajevo

- Led and supervised the nursing team in a specialized department focused on neuroinfectious diseases and uroinfections.
- Oversaw patient care, ensuring adherence to treatment protocols and best practices for infectious disease management.
- Managed administrative tasks such as scheduling, resource allocation, and maintaining patient records.
- Coordinated with physicians and other healthcare professionals to deliver comprehensive and effective care to patients with complex infections.
- Implemented infection control measures and ensured compliance with safety protocols to minimize the risk of transmission.

Business or Sector Human health and social work activities | **Department** Department of Neuroinfectious Diseases and Uroinfections, Clinic for Infectious Diseases

2005 – 2006 Sarajevo, Bosnia and Herzegovina

Head Nurse Clinical Center of the University of Sarajevo

- Led and supervised the nursing team in a specialized department focused on liver diseases (hepatology) and childhood exanthematous diseases (e.g., measles, rubella).
- Oversaw patient care, ensuring adherence to treatment protocols and best practices for infectious disease management.
- Managed administrative tasks such as scheduling, resource allocation, and maintaining patient records.
- Coordinated with physicians and other healthcare professionals to deliver comprehensive and effective care to both adult and pediatric patients with these specific conditions.
- Implemented infection control measures and ensured compliance with safety protocols to minimize the risk of transmission within the department.

Business or Sector Human health and social work activities | **Department** Department of Hepatology and Pediatric Exanthematous Diseases, Clinic for Infectious Diseases

2004 – 2005 Sarajevo, Bosnia and Herzegovina

Senior Nurse Clinical Center of the University of Sarajevo

- Provided specialized nursing care to patients with HIV/AIDS, including medication administration, symptom management, and psychosocial support.
- Educated patients about their condition, treatment options, and strategies for maintaining their health and well-being.
- Coordinated care with other healthcare professionals, such as physicians, social workers, and counselors.
- Implemented infection control measures to prevent the spread of HIV/AIDS within the healthcare setting.
- Advocated for the rights and needs of patients with HIV/AIDS, helping them to navigate the healthcare system and access necessary services.

Business or Sector Human health and social work activities | **Department** Department of HIV/AIDS

2002 – 2004 Sarajevo, Bosnia and Herzegovina

Research Associate and Teaching Assistant Faculty of Medicine, University of Sarajevo

- Participated in research projects related to social medicine, health organization, and health economics.
- Assisted in teaching activities for students of the School of Health Sciences, University of Sarajevo.
- Responsibilities included conducting literature reviews, data collection and analysis, preparing teaching materials, and delivering lectures and practical sessions.

Business or Sector Human health and social work activities | **Department** Department of Social Medicine, Health Organization and Health Economics

EDUCATION AND TRAINING

2014 – 2017 Travnik, Bosnia and Herzegovina

Ph.D. in Business Psychology Faculty of Management and Business Economics, University of Travnik

2010 – 2013 Sarajevo, Bosnia and Herzegovina

Master of Health Sciences University of Sarajevo, Faculty of Health Studies

Address Bolnička 25, 71000, Sarajevo, Bosnia and Herzegovina

2004 – 2005 Sarajevo, Bosnia and Herzegovina

Graduate Medical Technician University of Sarajevo, Faculty of Health Studies

Address Bolnička 25, 71000, Sarajevo, Bosnia and Herzegovina

1999 – 2003 Sarajevo, Bosnia and Herzegovina

Senior Medical Technician University of Sarajevo, School of Health Studies

Address Bolnička 25, 71000, Sarajevo, Bosnia and Herzegovina

DIGITAL SKILLS

Administration | Microsoft Office | Strong Time Management | Organizational and planning skills | Problem-solving and decision-making aptitude

LANGUAGE SKILLS

MOTHER TONGUE(S): Bosnian

Other language(s):

English

Listening B2

Reading B2

Writing B1

Spoken production B1

Spoken interaction B1

